

InterpreTUFF signs have a 5 year limited warranty against manufacturing defects, including fading, delamination, blistering, or peeling of graphics, when signs are properly installed and maintained.

Proper installation of InterpreTUFF signs is defined as signs posted in an approved frame system that supports the full height and width of the sign and encases all edges, leaving only the face of the sign with the graphic exposed. Sign frames must have a 0.22" gap minimum to accommodate the 0.125" InterpreTUFF panel. Sign frames with a smaller gap or that "pinch" the panel in place are not considered properly installed and void the limited warranty.

Care for the InterpreTUFF signs by using only approved cleaning products and methods (see "Caring for Your Interpretive Sign" on the "InterpreTUFF/EcoTUFF/EcoSaver Guide"). Using any other products or methods will void the limited warranty.

The manufacturer is not responsible for damages resulting from misuse, vandalism, wildlife, extreme weather, or other acts of God.

The manufacturer will repair or replace (whichever it deems necessary) InterpreTUFF products that are found to be defective for a maximum of 60 months, beginning with the date of shipment to the customer. All claims must be supported by sending us photos supporting the claim to identify the area of failure.

No material may be returned without prior written authorization from the manufacturer. Shipping costs to and from the manufacturer is the responsibility of the purchaser. The manufacturer is not responsible or liable for any other damages sustained by the purchaser or any other person including costs of removal and/or reinstallation, or damage of the material due to improper installation.

Please inspect all products promptly upon receiving them to make sure everything is accounted for and intact. **Report any missing or damaged items within 5 business days** or claims will not be considered. Please email any photos and other relevant information at this time.

These Standard Terms and Conditions of sale, together with information contained in the manufacturer's written cost proposal (quote) and/or invoice (and any additions or revisions mutually agreed to in writing by the manufacturer and purchaser), shall constitute the entire agreement and understanding of the purchasers intent and commitment to purchase the products and/or services contained in the manufacturer's written cost proposal (quote) and/or invoice, superseding all prior oral or written understandings relating thereto. **The purchaser's verbal agreement, signed quote, order summary, or purchase order is regarded as acceptance of delivery requirements, payment terms and understanding of warranty agreement.**